

# OneFlex Integrated Access

## The power of high-speed digital transport and dynamically allocated bandwidth on a single circuit

Qwest's OneFlex® Integrated Access provides a simple solution with a single circuit that combines both voice and data. Additional features are integrated into the product to assist in running your business more efficiently. Competitively priced, OneFlex Integrated Access allows you to transition from standard telephone service to Voice over Internet Protocol (VoIP) without the need to replace your current telephony equipment. With dynamically allocated voice bandwidth on demand, you have the opportunity to build a solid, stable communications foundation that will grow with your expanding business needs and provide the competitive edge to succeed in the marketplace.

### Description

OneFlex Integrated Access is a single T-1 circuit that can be used to transfer data, access the Internet and have real-time, two-way voice calls via IP. It is designed to meet the voice and data needs of single and multi-location businesses. You can make off-net domestic local toll, domestic long-distance and international calls to end users on the public switched telephone network (PSTN) as a low-cost option. Also available are popular calling features like Caller ID, Voice Mail and e-mail. Additionally, calls between users on the Qwest® OneFlex VoIP network are at no additional charge, which is a powerful feature that delivers savings on calls between your locations and your business partners. Qwest delivers all of this as a robust nationwide offering, providing your business with the tools and support for all of your communications needs.

### Benefits

- Simple solution—Local, long distance, international voice, fax and data services from one provider with all product components included on a single invoice.
- Cost savings—Single and multiple business locations benefit from this technology and reduce overall communication costs. By leveraging your current investments in existing private branch exchange (PBX) and key system equipment, you have the flexibility to spend in other essential areas of your business.
- Pivotal product for advanced technologies—Qwest can provide an integrated solution that meets your specific needs using a flexible IP network. The service also provides a foundation to move your business to higher-end products.
- Increased efficiency—Management of all telecommunications needs is bundled in to one technology.

### Features

- Consolidation of multiple traffic types over a single circuit.
- Support of additional data speeds up to 1.544 Mbps.
- Up to 13 OneFlex Integrated Access voice lines available.
- Real-time dynamically allocated bandwidth between voice and data channels.
- Unlimited local and on-net calling.
- Customizable feature configurations to meet your daily needs.
- Termination to existing PBX or key system equipment.
- Selectable voice mail capabilities.
- Customer portal to manage hunt-group feature changes.

### How it works

OneFlex Integrated Access uses VoIP technology to provide dynamically allocated bandwidth between voice and data in real time. The offering is an IP-based solution that integrates local and long-distance voice with Internet access on a single connection. VoIP technology gives customers the advantage of using the entire circuit for Internet access when phones are not in

use. The Qwest technology management team has built thresholds within the product to ensure high IP quality, regardless of the number of voice lines in use.

### **Why buy from Qwest?**

- Network technology—Tier 1 carrier-class network.
- Breadth of the product—Qwest has a nationwide footprint to meet all your business needs, wherever you are.
- Reliable account team service—Qwest has an extensive infrastructure and abundant support/resources to provide a stable solution.
- Extensive product integration—Qwest's full portfolio of services can be your single-source solution.
- Qwest legacy/heritage—Service is carried over the local exchange network, an arena Qwest knows very well. As a frontrunner in VoIP provisioning, Qwest will prepare you to move into the future.

### **Other products available from Qwest**

In addition to OneFlex Integrated Access, Qwest has an array of products to meet your needs, including the following:

- Managed Firewall-VPN—Uses best-in-breed encryption and security solutions for your IP traffic.
- OneFlex<sup>®</sup> Hosted VoIP—The next step within the VoIP product family—this service increases bandwidth and adds features to your current configuration through handsets and a customer portal.
- Internet Port—Provides a full port for public IP traffic. Bandwidth is available from fractional 1.544 Mbps T-1 service up to NxT1 solutions that bond T-1 service together to accommodate your bandwidth requirements.
- Private Port—Provides an Internet port that is fully secured on Qwest's multi-protocol label switching (MPLS) network. Advance queuing of your voice, IP, video and any other traffic is managed via multiple quality of service (QoS) templates.

OneFlex<sup>®</sup> Integrated Access is available to business customers in select areas across the continental U.S. Minimum one-year term commitment required. Early termination charges may apply. Monthly charge based on configuration selected. Long-distance charges are additional. Additional equipment may be required. Not compatible with Qwest Web Contact Center<sup>™</sup>, EZ Route and QRouting<sup>™</sup>. Other restrictions may apply. Call for availability and complete details.